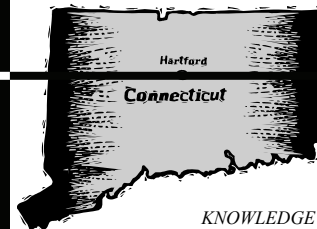


CAZEO NEWS

NEWSLETTER OF THE CONNECTICUT ASSOCIATION OF ZONING ENFORCEMENT OFFICIALS



KNOWLEDGE
ENFORCEMENT
ZONING

CAZEO Meeting Wednesday, February 3, 2010 Villa Capri, Rt 5, Wallingford (see www.villacapri.com for directions)

AGENDA

- 11:30 REGISTRATION
- 12:00 LUNCH
- 12:45 BUSINESS MEETING
- 1:00 WELCOME WILLIAM DeVANE LOGUE—
"Dealing with Difficult People in Difficult Situations"



This is a meeting for everyone in your office on a topic we all face!
Everyone is invited to come for one low price each— **ONLY \$20!**

Make checks payable to "CAZEO" or cash is always welcome.

RSVP:

Monica Holloway by Friday January 29, 2010 if you plan to attend
E-mail: mholloway@town.berlin.ct.us
Phone: (860) 828-7008

Our Speaker—William DeVane Logue

William DeVane Logue has been a mediator, facilitator, consensus builder, trainer and consultant to individuals, law firms, businesses, foundations, nonprofits and public organizations since 1986. He mediates employment, workplace, commercial, construction, environmental, and many other matters. Bill has engaged in public policy consensus building work on environmental and human service issues in Massachusetts, New York and Connecticut.

Bill has designed and lead conflict resolution training programs for numerous organizations in the public and private sector. He's the past chair of the Connecticut Bar Association Alternative Dispute Resolution Section and Co-Chair of the Standing Committee on Dispute Resolution in the Courts. Bill is also a past President of the New England Chapter of the Association for Conflict Resolution. He is lead faculty for 40-hour mediation training program sponsored by the University of Connecticut and Quinnipiac University School of Law Center on Dispute Resolution and is a lead trainer for the Connecticut Land Use Leadership Alliance. Bill teaches negotiation and mediation advocacy at Quinnipiac Law School. Bill is a graduate of Brown University and the University of Connecticut School of Law and is admitted to practice in Connecticut and Massachusetts.



*Nothing is as frustrating as
arguing with someone who
knows what he's talking about*

- Sam Ewing



William DeVane Logue

I cannot
tell a lie!

President's Message

As we begin 2010, let me take this opportunity to wish a Happy New Year to all!

Now is the perfect time to reflect on the lessons learned last year and look forward to the year ahead. On January 7, 2010 the CAZEO Executive Board met to do that very thing.

Linda Farmer has decided to pass the torch and relinquish her position as CAZEO Newsletter Editor. Linda has been on the Executive Board since 1993 and has served in numerous capacities including president and vice-president. Her insights and efforts have been instrumental in shaping our organization over the last 17 years and we owe her a debt of gratitude. On behalf of the entire CAZEO membership, let me simply say, **"Thank you, Linda, for a job well done"**.

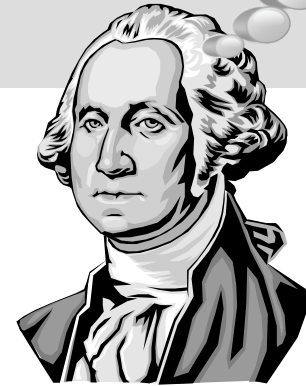
Former CAZEO Executive Board member Kimberly Barbieri has graciously offered to assume the position of Newsletter Editor. We welcome Kim with open arms and look forward to working with her this upcoming year.

"The ZEO must strive to deflate irate citizens, calm them down, and try to explain the process while remaining friendly and courteous."

The entire CAZEO Executive Board deserves a round of applause for their past efforts and continued enthusiasm for making the mechanics of our Association run smoothly. The Board has begun to identify potential topics and line up interesting speakers for our seminars and luncheons. **If you have a topic or a dynamic speaker that you think our Association would be interested hearing, please let an Executive Board member know. We will try to accommodate if possible.**

Zoning Enforcement can be a difficult and challenging task. Let's face it, if our state legislators wanted ZEO's to carry guns and real

bullets, they would have written the statutes that way. Instead, the enabling legislation of Connecticut General Statutes regarding enforcement of zoning regulations requires Zoning Enforcement Officers to rely on their professionalism and people skills to achieve their objectives.



Just as nobody enjoys getting a speeding ticket, no one really wants to be told they are a "Zoning Violator". Part of the ZEO's job is notifying people that they are violating the zoning regulations and informing them how to achieve compliance. Often citizens become defensive and explosive. Confrontation may occur in the field, on the phone or in person at the office. Sometimes the ZEO must strive to deflate irate citizens, calm them down, and try to explain the process while remaining friendly and courteous.

Consequently, the Executive Board has selected William DeVane Logue to speak on **"Dealing with Difficult People"** for our February 3, 2010 luncheon. Because this topic is not limited to just ZEO's, the Board has decided to lower the price of this event to \$20 for everyone attending that day, whether they are a CAZEO member or not, in hopes that support staff and colleagues interested in this topic may join us.

I encourage all CAZEO members to seriously consider joining us on February 3rd at the Villa Capri and extend an invite to their colleagues.

Have a great year and hope to see you at our gatherings.

**Joe Larkin, CZEO
CAZEO President**

Save the Dates!



Upcoming Meeting dates for 2010

April 7—All day seminar
 June 2—Luncheon Meeting
 August 4—Field Trip
 October 6—Half day seminar
 December 1—Holiday gathering

**Have an idea for a meeting topic?
 Know a great place we should see?**

Let us know!

**We are always interested in
 hearing from our members ways we
 can help you be effective and to
 grow professionally.**

**Email: President Joe Larkin at
 jlarkin@stonington-ct.gov**

Your Executive Committee

PRESIDENT: Joe Larkin—CZEO
 Town of Stonington
 Phone: 860-535-5095 Fax: 860-535-1023
 E-mail: jlarkin@stonington-ct.gov

VICE-PRESIDENT: Lisa Houlihan—CZEO
 Town of Ellington
 Phone: 860-870-3120 Fax: 860-870-3122
 E-mail: lhoulihan@ellington-ct.gov

TREASURER: Robert Flanagan—CZEO
 Town of Redding
 Phone: 203-938-8517 Fax: 203-938-5027
 E-mail: rflanagan@townofreddingct.org

SECRETARY: Monica Holloway—CZEO
 Town of Berlin
 Phone: 860-828-7008 Fax: 860-828-3122
 E-mail: mholloway@town.berlin.ct.us

PAST PRESIDENT: Laurie Whitten—CZEO, AICP
 Town of East Windsor
 Phone: 860-292-8526 Fax: 860-828-7071
 E-mail: lwhitten@eastwindsorct.com

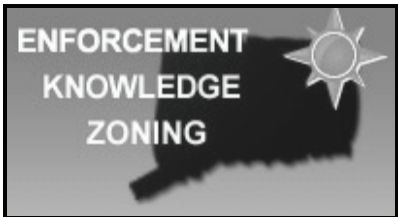
MEMBERSHIP DIRECTOR:
 Cynthia Dunne, CZEO
 Town of Putnam Phone: 860-963-6803
 E-mail: cynthiadunne@sbglobal.net

NEWSLETTER EDITOR: Kim Barbieri, CZEO
 City of Torrington
 Phone: 860-489-2221 Fax: 860-496-5928
 E-mail: kim_barbieri@torringtonct.org

CERTIFICATION COMMITTEE CHAIR:
 John E. McCahill—CZEO Town of Avon
 Phone: 860-409-4328 Fax: 860-409-4364
 E-mail: jmccahill@town.avon.ct.us

CZET LIASON: Nancy Van Norden—CZEO
 Town of Southbury
 Phone: 203-262-0634 Fax: 203-264-3719
 E-mail: landuse2@southbury-ct.gov



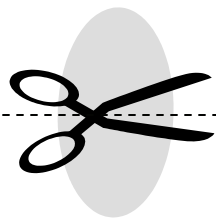
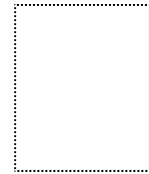


CAZEO Newsletter
 c/o Kim Barbieri
 City of Torrington, 140 Main Street
 Torrington, CT 06790
 E-mail: kim_barbieri@torringtonct.org

ZONING

ENFORCEMENT

KNOWLEDGE



**We're on the web
 at www.cazeo.org**

Bring this form to a CAZEO Meeting or mail it
 with your payment to:

CAZEO
 c/o Robert M. Flanagan
 Town of Redding
 P.O. Box 1028
 10 Lonetown Road
 Redding, CT 06875

Dues must be paid to receive the
CAZEO Newsletter

CAZEO MEMBERSHIP APPLICATION

Name: _____

CZEO CZET AICP

Town: (company or organization) _____

Address: _____

Phone: _____ Fax: _____

E-mail: _____

Position (title) _____

Has your membership changed from last year? Yes No

Dues:

Regular/Associate Membership \$25/year _____

Student Members (free) _____

TOTAL ENCLOSED _____

Please make checks payable to: **CAZEO**